

# The Quest Solution for Increased Route Productivity

with **VIA** Route

VITAL INFORMATION ANYWHERE

Empower Your Workforce

## Increase productivity

**VIA Route** is a collection of applications for portable devices that extends the power of your existing system out to your field associates to enhance efficiency in route environments. Adding the functionality of DEX allows DSD vendors to transmit invoice details into a store's receiving system allowing adjustments and invoicing to be generated automatically.

The quality of information exchanged between your field associates and corporate office determines the efficiency of your process. **VIA Route** uses the latest in data capture technologies, such as bar code scanning and signature capture. **VIA Route** allows two-way communication to your field personnel – as sales orders are sent in, customer and pricing information is updated on the handheld device. Eliminate the time consuming and error-prone process of faxing or phone in orders or proof of delivery documentation to be entered manually.

## VIA Route connects field personnel to their Vital Information

While en-route, the user can access the customers and SKUs by look-up. Bar codes can be scanned to take an inventory, create a sales order, process returns or deliver orders. Variable pricing levels are supported. Order or delivery confirmation is indicated with signature capture with the option to print out a receipt. Completed transactions can then be uploaded to the corporate office.



## Features and Benefits

- Supports all major manufacturers of Pocket PC and WinCE portable data terminals.
- Priced per module, **VIA Route** is affordable for any size company
- Increases field productivity
- Supports look-up validation to access customer and SKU information
- Communication options include: Wide Area, 802.11 a/b/g, and Dial-Up Modem
- Customizable to meet unique needs
- **VIA Route** utilizes Quest Solution's **WTMip** secure communication package for downloading customer, product, and order information to the portable devices and for uploading sales orders and delivery confirmation data from the portables
- **DEX**
  - Automate invoice process
  - Cost comparison
  - Flexible check in
  - Reduced paperwork
  - Identification of account discrepancies

 **QuestSolution**  
Empower Your Workforce  
800-242-7272  
www.questsolution.com



Order or Delivery Confirmation

Create a Sales Order or Process Returns

Scan Bar Codes to Create Inventory

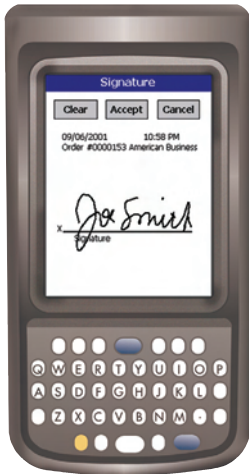
Upload Completed Transactions to Office

#### Quest Solution

Quest Solution is a leading provider of handheld and wireless solutions, extending current IT infrastructure and applications to the mobile workforce. Customers in distribution, manufacturing, logistics and retail use Quest Solution to improve profits, increase efficiencies and manage inventories. Leading companies rely on Quest Solution to get more out of their existing information systems affordably and on time. For more information contact Quest Solution today.

#### Service and Support Available

- Technical support
- Installation and setup
- Maintenance
- Application support
- Hardware support
- Migration from your current design



### VIA Route Features

- Standard Windows user interface plus full-screen virtual keyboard
- Optional lock-down mode to restrict users to application
- Customizable for type of route-pre-sale, delivery, or both
- Password protection
- Date and time stamps
- Signature capture
- Receipt printing
- DEXing UCS DEX 5010 compliant

### Pre-sale Route

- For sales people, merchandisers and rack jobbers
- Generate and transmit sales orders

### Delivery Route

- For route drivers and delivery people
- Load vehicle with orders for the route or shift
- Confirm delivery and capture signature

VIA Route

Start-of-Day

Deliver Orders

Orders / Returns

End-of-Day

Send/Receive

Log Out

Setup

Start-of-Day Inventory

Item: 2480-8-50

Lot/SN: 10210

DESK FILE 8" CAP 50

Pack: U/M: EACH

Size:

Qty: 50

Cancel Review Done

Inventory Exceptions


Item	Description	LdIn	Count	Diff
1001...	HON 2 DRA...	123	100	-23
4886...	PAPER CAD...	27	30	3
6657...	SOUND CVR...	4	0	-4
2480...	DESK FILE 8"...	50	51	1
2480...	DESK FILE 8"...	50	0	-50
2480...	DESK FILE 8"...	50	0	-50

Back Accept

Select Order

Order #	Customer	Address
0000143	Allen's Applianc...	18026 E. 10th
0000149	American Concr...	11733 Cardinal
0000153	American Busin...	2131 N. 14th S
0000156	A To Z Carpet S...	1805 Newport

Done OK

 **QuestSolution**  
Empower Your Workforce  
P.O. Box 22736  
Eugene, Oregon 97402  
1-800-242-7272  
www.questsolution.com